

# COLLIN SHEA

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## VALUE ADDED TO COMPANY

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- Civilian student at a Senior Military College with experience operating in a structured, high-expectation environment
- Hands-on IT experience setting up computers, configuring workstations, managing work orders, and supporting telecom documentation
- Strong attention to detail, time management, and reliability developed through academic work and employment
- Skills in Python, Java, C++, HTML, CSS, Kali Linux Toolsets, Microsoft 365, and Active Directory

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## EDUCATION

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Norwich University, Northfield, VT

Expected, May 2027

**Bachelor of Science in Cybersecurity & Advanced Technologies**

GPA:3.04/4.00

- Norwich University Presidential Scholarship – awarded for academic excellence

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## EXPERIENCE

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### Related Experience

**Unity House of Troy Inc.** – IT Assistant, Troy, NY

Summer 2024, Present

- Set up and configured computers, peripherals, and user workstations for multiple departments
- Managed incoming work orders and ensured timely resolution of IT support requests
- Deployed and configured new computers, user accounts, and workstation setups across the organization

**Stewart's Shops** – Partner, Cropseyville, NY

June 2024, Present

- Operate in a fast-paced retail environment while pursuing a degree in Cybersecurity
- Developed leadership and communication skills through independent and team-based responsibilities

### Additional Experience

**Eagle Mills Fire District No. 1**, Volunteer Firefighter, Troy, NY

2022 – Present

**Troy CYO**, Camp Counselor, Troy, NY

2020 – 2024

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## ACTIVITIES & LEADERSHIP

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Norwich University *Unit 1819 Club* (2025-Present), Norwich University *Brazilian Jui Jitsu Club* (2026-Present), Norwich University *NUEMS Club Supply Sgt.* (2024-Present), Eagle Mills Fire District No. 1 *Maynor Dixon Award* (2024)